Catholic Social Services of Lansing/ St Vincent Home

Refugee Services – From At-Risk – to Safe – to *Thriving*

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Intermediate Outcomes:
- Ability to make essential life decisions
- Ability to grieve loss
- Ability to ask for help when needed or offered
- Copes with tension and anxiety
- Capacity to adapt to change and adversity

Long-term Outcomes:
- Individuals and families who are resilient
- Individuals and families who express feeling and emotion
- Individuals and families that are emotionally healthy
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**Activities**
- Reception and placement of new individual and family arrivals
- Initial and ongoing orientation re: culture, language, work, community resources, and health care
- Outreach and referral by Refugee Services to identify clients in need and link them with appropriate services and community resources
- Interpreter services
- MSU Extension - Food and Nutrition program
- Support and assistance with accessing and utilizing healthcare
- Employment services to focus on job development, placement, retention and upgrade

**Initial Outcomes**
- Understand how to access transportation
- Understand basics related to use of home and home care
- Understands basics related to obtaining and preparing food
- Understands how to access health care and negotiate the health care system
- Understand the need to adapt to the American work ethic

**Intermediate Outcomes**
- Has access to affordable, reliable transportation that allows ability to access basic community resources
- Lives in affordable housing
- Access to food through WIC and other food programs
- Can get medical care when needed
- Has attained marketable skills

**Long-term Outcomes**
- Individuals and Families who meet their transportation needs
- Individuals and Families who meet their shelter needs
- Individuals and Families who meet their nutritional needs
- Families who meet their health care needs
- Individuals and families who meet their employment needs

Refugee families that are physically healthy
Catholic Social Services of Lansing/ St Vincent Home

Refugee Services – From At-Risk – to Safe – to Thriving

**Activities**

- Reception and placement of new individual and family arrivals
- Initial and ongoing Orientation re: culture, language, work, community resources, and health care
- Outreach and referral by Refugee Services to identify clients in need and link them with appropriate services and community resources
- Interpreter services
- ESL (English as a Second Language) Classes
- Head Start Early Education Programs
- Education regarding immigration, naturalization and citizenship issues and processes
- Legal assistance to address immigration issues

**Initial Outcomes**

- Understands and has skills for basic money management
- Recognizes the need for education to be successful in adjustment
- Understands educational system and resources
- Parents recognize the education needs of their children and the need for early childhood education
- Acknowledges, understands and learns requirements to obtain their desired legal status

**Intermediate Outcomes**

- Income sufficient to meet basic family needs
- Plans and sticks to monthly budget, saves when possible
- Pays bills on time
- High school diploma (GED)
- Positive attitude toward learning
- Sets and pursues short-term career and personal goals
- Has basic language ability
- Able to analyze problems and select appropriate solutions
- Follow the law with minor infractions
- Can advocate for self and family with assistance
- Can identify rights and obligations
- Can identify and access resources with assistance
- Can move through the environment and culture with ease
- Obtain legal status in the US
- Ability to pass naturalization interview and exam

**Long-term Outcomes**

- Individuals and families who meet their family income/ budget needs
- Individuals and families who meet their adult education needs
- Parents who meet their children’s educational needs
- Individuals and families who possess social skills
- Refugees families that are physically healthy
- Individuals and families who have legal status that allow them to live in the United States
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Refugee Services – From At-Risk – to Safe – to Thriving

Activities
- Reception and placement of new individual and family arrivals
- Initial and ongoing orientation re: culture, language, work, community resources, and health care
- Outreach and referral by Refugee Services to identify clients in need and link them with appropriate services and community resources
- Interpreter services
- Linkage with and support from faith communities
- Support from community sponsors

Initial Outcomes
- Some sense of personal effectiveness
- Ability to experience enjoyment and appreciation in self and others
- Ability to accept self and others
- Recognizes that some things cannot be changed
- Has the ability to find meaning in life and life events

Intermediate Outcomes
- Seeks to balance the spiritual with the physical, emotional and mental
- Seeks to balance dependence and freedom
- Seeks balance, attempts to be centered with self and others
- Some sense of personal effectiveness
- Ability to experience enjoyment and appreciation in self and others
- Ability to accept self and others
- Recognizes that some things cannot be changed
- Has the ability to find meaning in life and life events

Long-term Outcomes
- Individuals and families who are spiritually balanced
- Individuals and families who are growing spiritually
- Individuals and families who maintain spirituality in relationships
- Individuals and families that are physically and emotionally healthy
- Individuals and families that are spiritually healthy